## Dnyandeep Mandal's



## ST. JOSEPH COLLEGE OF ARTS & COMMERCE

Satpala, Post- Agashi, Virar (W).
Tal- Vasai, Dist- Palghar -401301
Reaccredited by NAAC – 'B' Grade (2.70 CGPA)
{Affiliated to University of Mumbai}

#### **Stakeholder Feedback Report 2022-23**

#### **Process**

Feedback is taken to get the opinion of the students, alumni, employers and teachers via google form in online mode. The questionnaire was designed on various parameters. The questionnaire was filled by all stakeholders including students, alumni, teachers and employers. Besides these, visitors feedback is also obtained for which a register is maintained. The visitor enter their valuable suggestions and express their opinions in their own words.

Feedback was collected on following points:

#### **Students**

Feedback Link: https://forms.gle/2Jc9KNKkQ9jGe4B58

Students feedback is categorized in form of following points:

- Admission process
- Student-Teacher relationship
- Infrastructure & cleanliness
- Co-operation from office staff
- Co-operation from library staff
- Library books
- Results
- Campus
- Drinking water
- Accessibility of classrooms to disabled person
- Placement
- Grievance redressal
- Tie ups with industrial professionals
- Overall teaching mentoring process

#### **Teachers**

Feedback Link: <a href="https://forms.gle/i9uDUNoNah6XZLBg6">https://forms.gle/i9uDUNoNah6XZLBg6</a>

Teachers opinion includes usefulness of syllabus in terms of employable opportunities. It helps to improve the quality of education within the institute by implementing the best practices available. Teachers feedback is categorized in form of following points:

- Syllabus
- Reference books availability
- · Research work
- ICT
- Infrastructure
- Examinations
- Classrooms
- Skill upgradation facility

#### <u>Alumni</u>

Feedback Link: <a href="https://forms.gle/zUJ4iNUALq3MXMgB9">https://forms.gle/zUJ4iNUALq3MXMgB9</a>

Alumni feedback is categorized in form of following points:

- Faculties
- Syllabus
- Canteen
- Infrastructure and computer lab
- Member of Alumni association
- Canteen facility
- Library
- Office staff
- Overall rating of college
- Grievances

#### **Employers**

Feedback Link: https://forms.gle/py6bhTGQjU1WoRKeA

Employers have given feedback through following points:

- Curriculum relevance for employability, innovative thinking
- Syllabus effectiveness for entrepreneurship
- Students performance
- Overall personality of students based on his qualification and subject knowledge

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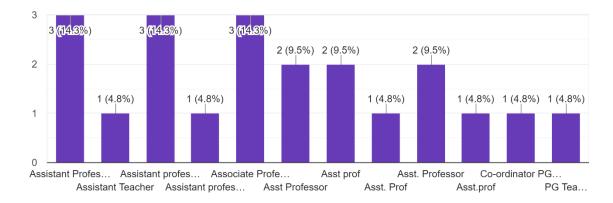
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## Women Development Cell & Internal Complaints Committee

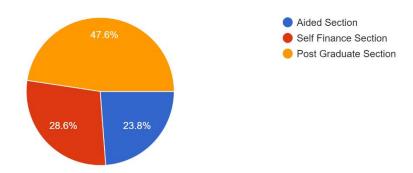
#### **Teachers Feedback Form Analysis**

#### Designation

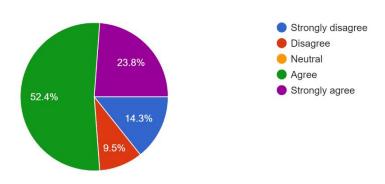


## Faculty

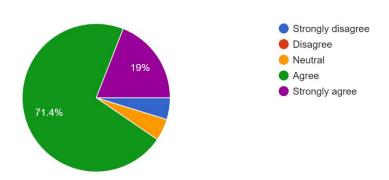
21 responses



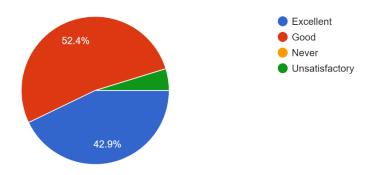
There is balance between theory and application in the course/ syllabi taught by me :  $^{21}$  responses



#### The objectives of the syllabi well defined:

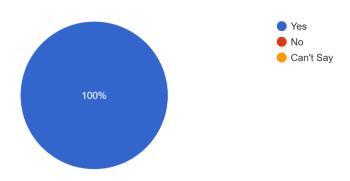


Relevance of the books/journals etc. prescribed / listed as reference materials the entire syllabi: 21 responses

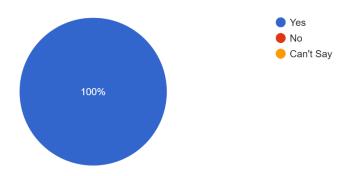


The courses / syllabi of the subjects taught by me increased my interest, knowledge, and perspective in the subject area:

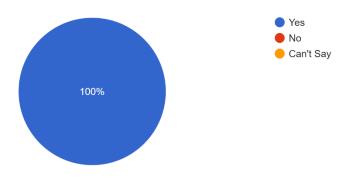
21 responses



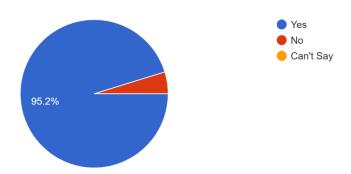
The college has given me full freedom to adopt new techniques/strategies of teaching such as group discussions, seminar presentations, and learners participation:



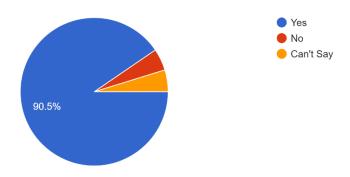
Tests and examinations are conducted well in time with proper coverage of all units in the syllabus: 21 responses



The prescribed books are available in the Library in Sufficient numbers: 21 responses

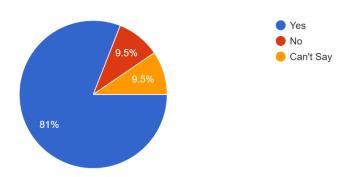


The environment in the College is conducive to teaching and research:



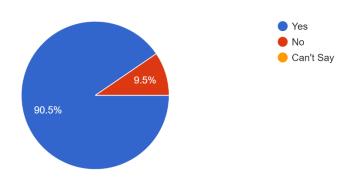
#### The administration is teacher friendly:

21 responses

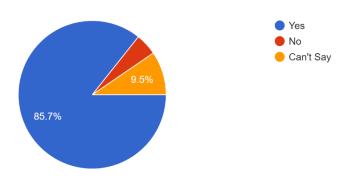


The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications:

21 responses



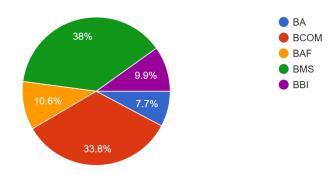
The classrooms are clean and well maintained:



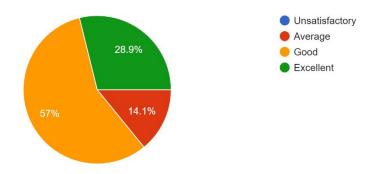
## **Students Feedback Form Analysis**

#### Stream

142 responses

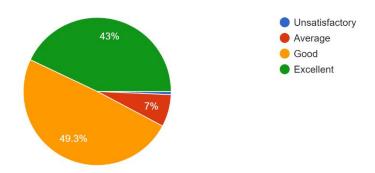


Are you satisfied with Admission Process?
142 responses



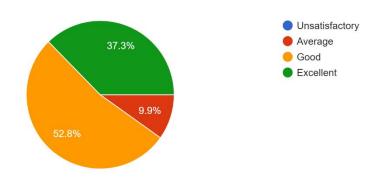
### What is your opinion about teacher - student relation?

142 responses

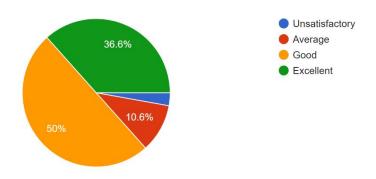


#### The Office Staff in the College is Co-operative & Helpful:

142 responses

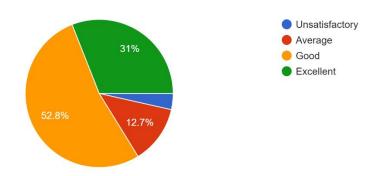


#### The Library Staff is Co-Operative and Helpful:



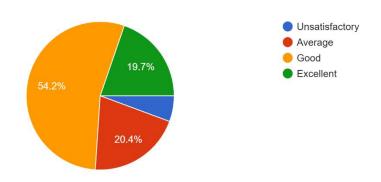
#### The Prescribed Books / Reading Material Are Available in the Library:

142 responses

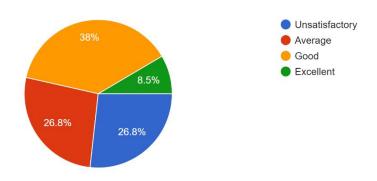


#### Results Are Displayed By The College on time:

142 responses

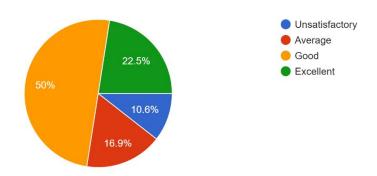


#### Toilets / Washrooms Are Properly Clean and Maintained:



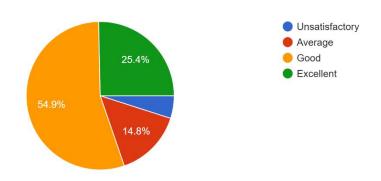
#### The Classrooms Are Clean and Well Maintained:

142 responses

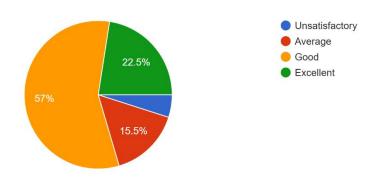


#### Clean Drinking Water Available in the College Campus:

142 responses

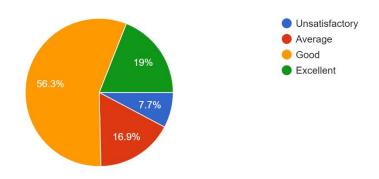


#### The Building / Classrooms are Accessible to divyang (Disabled) Person:



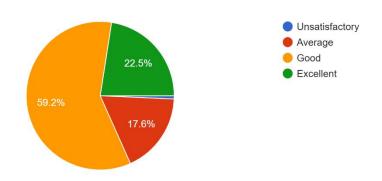
#### Our Grievances Are Redressed / Problems are Solved Well in Time:

142 responses

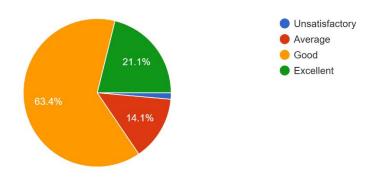


#### The Functioning of the Placement Cell in the College:

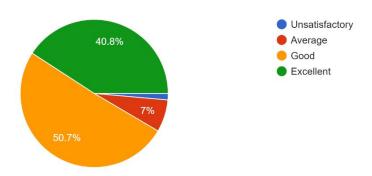
142 responses



#### The College Takes Interest In Strengthening Its Ties With Industries Professional Bodies etc:



## The Overall Teaching And Mentoring Process of The College is:



## **Alumni Feedback Form Analysis**

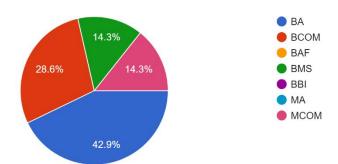
#### Year of Passing T.Y./ P.G.

7 responses

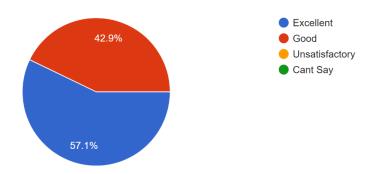


## Stream

7 responses

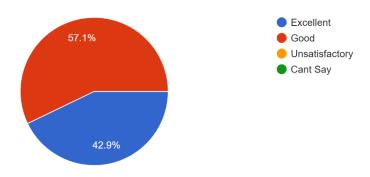


How do you rate the courses that you have learnt in the college in relation to your current job/occupation?



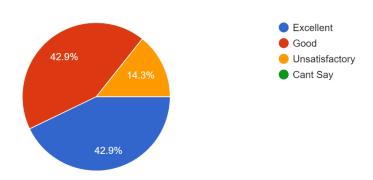
#### How do you rate the Infrastructure and Lab facilities:

7 responses

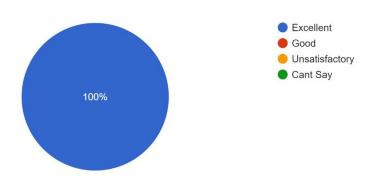


#### Canteen Facilities

7 responses

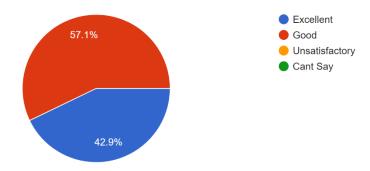


#### Library Facilities



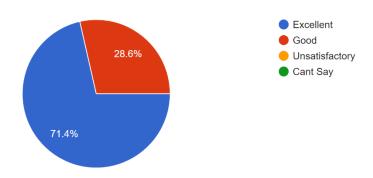
#### Faculty

7 responses

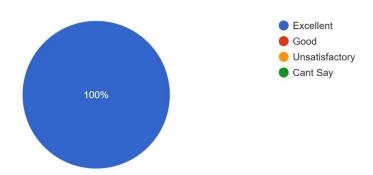


#### Office Staff

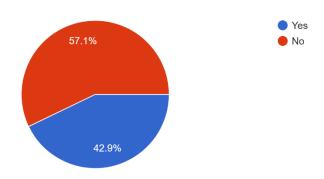
7 responses



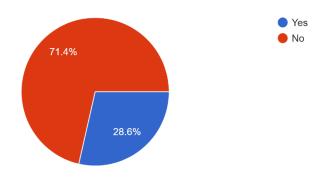
## Overall Rating of the College:



# Do you have any grievances with the college as alumni? 7 responses

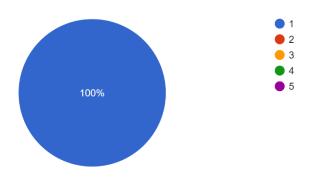


# Are you a member of the Alumni Association of our College? 7 responses

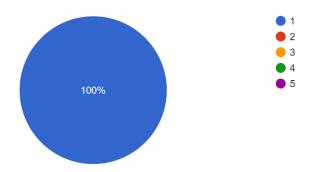


## **Employers Feedback Form Analysis**

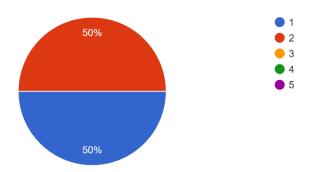
How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas ( 1 being highest & 5 being least) : Working as a part of Team  $_2$  responses



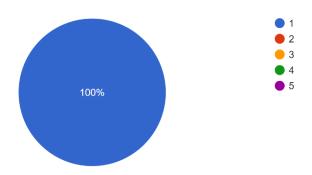
How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas (1 being highest & 5 being least) : Creative in response to Workplace <sup>2</sup> responses



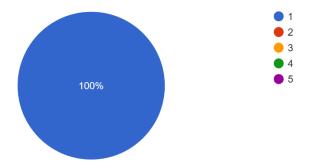
How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas (1 being highest & 5 being least) : Open to new ideas and learning new techniques 2 responses



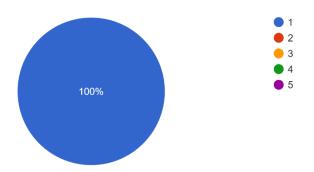
How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas (1 being highest & 5 being least) : Leadership Qualities <sup>2 responses</sup>



How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas (1 being highest & 5 being least) : Relationship with peers/ subordinates/ seniors 2 responses



How satisfied are you with the student/s work performance 1 2 3 4 5in each of these areas ( 1 being highest & 5 being least) : Independent thinking  $_2$  responses





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## **Action Taken Report 2022-23**

Sr. No.	<b>Topics Discussed</b>	Action Taken
A	Students Feedback	u the college
1	Admission Process	Admission Forms are now available on the college website wherein students can fill the forms online for the desired stream.
2	26.8% students say that the cleanliness in washroom needs attention	Steps were taken to focus more on cleanliness of washrooms.
3	10.6% students say the cleanliness in classrooms needs attention	Steps were taken to focus more on cleanliness of classrooms.
В	Teachers Feedback	Elkr
1	9.5% teachers say that college needs to support the teachers for upgrading their skills	College has taken initiative to arrange Faculty Development programs and Workshops for teachers
2	14.3% teachers say that they need to balance between theory and application of the syllabitaught	More emphasis is given on the field visits,, industrial visits and practical of the syllabi taught.
С	Alumni Feedback	
1	42.9% alumni have grievances	Alumni Association and Grievance committee was actively working to address them.
2	14.3% alumni were not satisfied with the canteen facilities provided	Canteen Committee was actively working for providing hygienic food and display the menu daily.
D	<b>Employers Feedback</b>	
1	Students were expected to be open to new ideas and learning new techniques	More activities were arranged by the college to enhance the innovative skills of the students.

Dr. Prakash Dongre

PRINCIPAL St. Joseph's College of Arts & Commerce Satpala-Rajodi Road, Virar (W) 401 301